



TOWN OF SOUTH PRAIRIE

121 NW Washington Street | PO Box 870 | South Prairie, WA 98385
Phone: (360) 897-8878 § clerk@townofsp.com

CENTURY LINK CUSTOMERS – YOU MAY BE OWED SOME MONEY.

Century Link has been incorrectly collecting 6% utility taxes from some of the Town's customers. If you are a Century Link customer, review your bill carefully. If you notice a charge for a utility tax, contact them at 1-800-201-4099 and request a correction to your bill. It may even show the utility tax is being collected for another town/city (i.e. Sumner). You should also request reimbursement for those charges as the Town of South Prairie does not collect this tax from its citizens.

WATER/SEWER/SEPTIC SYSTEMS & EMERGENCIES.

The Town's sewer system has seen an increase in non-flushable items. Only toilet paper and waste from the human body should be flushed down the toilet. Even items that say *flushable*, like hygiene/disinfecting wipes, should **not** be flushed. Other unsafe items include:

- Disposable diapers
- Sanitary napkins or tampons
- Paper towels or bandages
- Dental floss
- Condoms
- Hair
- Cigarette butts
- Coffee grounds
- Kitty litter

Let's all do our part to keep our system the best it can be. **As always, with water, sewer and septic utility emergencies, contact Mayor Tony Caldwell at (360) 947-4734.**

IMPORTANT UTILITY BILL INFO.



The Governor extended the moratorium on utility shut offs and late fees until October 15. However, customers are still responsible for their unpaid balances. As of the due date on your October bill, late fees and shut offs may occur if there is a balance remaining of any amount on your account. *****Watch out for scammers pretending to be your utility company. If someone calls you and threatens to shut off your service without an immediate payment, hang up and call the number on your bill. This applies to all of your utility providers. *****

NEED ASSISTANCE: There are numerous resources to assist South Prairie residents in paying utility and other bills and expenses. Pierce County has several resources including the Community Action Program at 253-798-6266 and the Human Services division at 253-798-4500. Washington 2-1-1 is your free connection to vital services including access to food, transportation, health care and much more. Just dial 211 to find help. Most churches also offer assistance.

MAKE SURE YOUR PAYMENT IS PROCESSED CORRECTLY: Please only use **black** or **blue ink** on your checks. It is also important to **include your account number** on your check/money order and **do not staple checks**. Many times we receive checks from online bill pay or money orders that do not include a valid account number. In order to make sure your payment is applied to YOUR account correctly, make sure the account number is clearly and correctly displayed on the check/money order. Please make sure the payment amount in full, including **dollars and cents**, is correct on your check. Submitting a payment, even a few cents shy of the total amount due, can **trigger a late fee**. Please use the Town's correct mailing address of **PO Box 870**. Some payments are being sent to Box F, which is no longer valid for the Town. The post office will discontinue forwarding mail sent to the old PO box at some point and your payments may not be received or could be received late.



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PROWLERS IN TOWN.



The Pierce County Sheriff's Department has notified us of a rise in night prowls and gas syphoning in our community, which has continued for several months. They recommend residents purchase locking gas caps and lock your vehicles to help deter this activity. If you notice something that looks out of place or raises concern, please do not hesitate to call 911. "See something, Say something" It is never wise to confront these people. Leave that to the Sheriffs and keep you and your family safe.

OPEN COUNCIL POSITION.



The Town Council has a vacancy to fill. This is a great opportunity to serve your community and learn the ropes of small government. You must be at 18 years old, a registered voter and a resident of the Town for at least one year. If you are interested or no someone in the community who is, please contact Town Hall or submit your letter of interest to clerk@townofsp.com or US mail to Town of South Prairie at PO Box 870, South Prairie, WA 98385.

TOWN WEBSITE/NEW EMAIL ADDRESSES.

The Town's new website is currently under construction and will be available soon. Along with the new website domain, Town representatives also have new email addresses:



Mayor Tony Caldwell – tcaldwell@townofsp.com
Councilmember Jeff Robbins – jrobbins@townofsp.com
Councilmember Carolyn Norris – cnorris@townofsp.com
Councilmember Barb Wigton – bwigton@townofsp.com
Councilmember Jan Twardoski – jtwardoski@townofsp.com
Town Clerk/Treasurer Terri Berry – clerk@townofsp.com

The Town Clerk/Treasurer is in Town Hall (*door not open to the public right now due to Covid*) and there to help. Please feel free to contact her at (360) 897-8878 or at the email address above.

We hope this finds you and your family safe and well!