



TOWN OF SOUTH PRAIRIE

121 Washington Street | PO Box 870 | South Prairie, WA 98385
Phone: (360) 897-8878 § clerk@townofsp.com

IMPORTANT UTILITY BILLING INFORMATION



*****If someone calls you and threatens to shut off your service without an immediate payment, hang up and call the number on your bill. This applies to all of your utility providers. *****

BE SURE YOUR PAYMENT IS PROCESSED CORRECTLY: Payment is always due by the 19th of the month. **If not paid by the 19th, a \$25 late fee will be assessed. If not paid by the 27th, the water will be shut off and you will incur a \$50 shut off fee and a \$50 turn on fee which must be paid with the full balance before water service will be restored.** Keep in mind our mail service in Town is very slow and unpredictable. The best way to ensure your payment is received on time is to drop it in the drop by at Town Hall no later than the 19th.

Please only use **black** or **blue ink** on your checks. It is also important to **include your account number** on your check/money order and **do not staple checks**. To make sure your payment is applied to YOUR account correctly, make sure the account number is clearly and correctly displayed on the check/money order. Please make sure the payment amount in full, including **dollars and cents**, is correct on your check. Submitting a payment, even a few cents shy of the total amount due, can **trigger a late fee**. Please use the Town's correct mailing address of **PO Box 870**. Payments sent to Box F need to be updated to PO Box 870. The post office will discontinue forwarding mail sent to the old PO box at some point and your payments may not be received.

NEED ASSISTANCE: There are numerous resources to assist South Prairie residents in paying utility and other bills and expenses. Pierce County has several resources including the Community Action Program at 253-798-6266 and the Human Services division at 253-798-4500. Plateau Ministries is also an option at 360-825-8961. Washington 2-1-1 is your free connection to vital services including access to food, transportation, health care and much more. Just dial 211 to find help. Most churches also offer assistance.

WATER/SEWER/SEPTIC SYSTEM EMERGENCIES

The Town's sewer system has seen an increase in non-flushable items. Only toilet paper and waste from the human body should be flushed down the toilet. Even items that say **flushable**, like hygiene/disinfecting wipes, should **not** be flushed. Other unsafe items include:

- Disposable diapers (adult & baby)
- Sanitary napkins or tampons
- Paper towels or bandages
- Dental floss
- Condoms
- Hair
- Cigarette butts
- Coffee grounds
- Kitty litter

Please do your part to keep our system the best it can be. **It is also very important that you not park vehicles on top of water meters or block them in any way.** For water, sewer and septic emergencies, contact Tony Caldwell at (360) 947-4734.

GATES INSTALLED AT VETERANS PARK & TOWN HALL

The Town has installed security gates at veterans park and Town Hall to help increase security and stop folks dumping furniture and other non-park related garbage in the dumpster. This was causing the dumpster to overflow and garbage to be strewn all over the park and parking lot. This will also keep questionable late night activities from occurring as much. The gate will open at 8 a.m. and close at dusk at the park. Please remember to leave the park before dusk so as not to get your vehicle locked inside the gate. The gate at Town Hall will open and close with business hours.

2023 PRAIRIE DAYS – SATURDAY, AUGUST 19 - 2 P.M. TO 9 P.M.



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PARKING IN & OVER DITCHES CAUSING DRAINAGE ISSUES

Some folks have more vehicles than their driveway can hold and/or guests that they cannot accommodate parking for. The ditches, catch basins and culverts in Town that carry rain and runoff are being adversely affected. Dirt and other materials are being pushed into the them by cars being parked on and around them. This causes the ditches, catch basins and culverts designed drain water away from streets and private properties to fill up with debris, causing neighborhood flooding. We are heading into the rainy seasons and ask that residents and guests refrain from parking on or around the ditches so as not to cause flooding in our neighborhoods and streets.

ANIMAL CONTROL SERVICES & COMPLAINTS

Animal bites, animals running loose, cruelty reports, injured animals and vicious animal complaints. Pierce County Animal Control (PCAC) provides services to South Prairie residents for most all animal related issues. Should you have any animal issues, please contact them directly at 253-798-PETS or online at piercecountywa.gov/3966/Animal-Control-Home. There you can report animal related concerns.

Barking Dogs. The reporting party must provide the address for the suspected dog owner and the details of the problem when reporting an issue. Upon receiving the first complaint for animal noise, PCAC will issue a warning letter to the pet/property owner informing them of the complaint, what municipal code they are violating and what the fines will be assessed should the noise continue. Upon receiving a second complaint, an Animal Control Officer will respond in person to make contact with the owner. Noise affidavits/barking logs will be sent to the complainant so that they can log dates and times when the noise is happening. Once affidavits are returned to PCAC, an Animal Control Officer will review the logs and issue infractions. They do not take anonymous complaints for animal noise.

Roaming Animals. An Animal Control Officer responds on the first complaint. An area check will be completed to try locate the animal so a good description of the animal must be provided at the time of the call. If the owner is known, an Animal Control Officer will make contact with the pet owner, a warning will be issued and the animal may be impounded. If owner is unknown, the pet will be impounded. Upon the second complaint, if the officer does not see the animal loose, the caller will be requested to get a photo of the loose animal and complete a handwritten statement in order for an Animal Control Officer to take action. If the Animal Control Officer sees the dog loose, he/she can impound the animal and/or issue infractions to the owner on the spot. It is up to the officer to decide what action to take.



A BIG THANK YOU TO OUR VETERANS

We would like express our sincere thanks to our veterans for their sacrifice and brave service! We are always accepting donations for the Veterans Memorial Fund. This fund is used to maintain the memorial and support veteran's events. Should you wish to donate to the fund, please visit us at Town Hall or mail a check to: Town of South Prairie, Veterans Memorial Fund, PO Box 870, South Prairie, WA 98385.

We hope this finds you and your family safe and well!

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